

Organisation Name	Who they help	Help during Coronavirus	Web address	How can I access this service?	Date of last update
Community Hub (Richmond upon Thames Council)	A new helpline set up as a first response for residents, particularly those elderly and/or vulnerable without support networks	Provide advice and signposting for accessing medical, care services and food supplies	https://www.richmond.gov.uk/services/welbeing_and_lifestyle/health_protection_information/coronavirus_information/community_hub	0208 871 6555 or email covid19support@richmondandwandsworth.gov.uk	24.3.20
Richmond AID	Services and support for disabled people all ages	Advice services, benefits advice, money and debt, food vouchers, emergency/crisis grants Telephone befriending.	www.richmondaid.org.uk	020 8831 6464 advice@richmondaid.org.uk	18.3.20
Linden Hall Community Centre Ltd	Community Centre	We are now closed to our elderly members. Telephone befriending to members, sending regular letters/postcards. We remain open for some of our exercise classes.	www.lindenhall.org.uk	020 8941 2373 enquiries@lindenhall.org.uk	20.3.20
Ellerav Community Association	Support for older people	Phone befriending	www.elleravhall.org	manager@elleravhall.org	18.3.20
Richmond Mencap	Services and support for children, adults and families with learning disabilities, ADHD autism and additional needs	Telephone befriending and doorstep delivery for anyone with LD and their families	www.richmondmenacap.org.uk	020 8744 1923 office@richmondmenacap.org.uk	19.03.20
Multicultural Richmond	Support for minority communities	Telephone advice/support service only	www.multiculturalrichmond.org.uk	020 8893 9444/9555	18.3.20
Integrated Neurological Sciences ("INS")	Providing support to those with a neurological condition	Telephone counselling Will be devising home based exercise therapy Hope to create some videos to go online for physio for our clients	www.ins.org.uk	020 8755 4000	19.3.20
Citizens Advice Richmond	Advice Services	Advice by phone and email	www.citizensadvice-richmond.org	0300 330 2114 email via contact form https://www.citizensadvice-richmond.org/get-advice/email-us/	19.3.20
Age UK Richmond	Support for older people	Information, Advice & Triage: Telephone support only Essential Shopping: for those over 65 AND have no way of ordering food for delivery AND are in short term danger of running out of food AND are unable to leave the home to get shopping as they have been designated as one of the people asked to stay at home for 12 weeks by the NHS, have not yet been set up with council shopping deliveries and have no friends / family/ care to get shopping for them OR are unable to leave home due to a disability / health problem and have no friends / family / care to get shopping for them Social - telephone befriending & home exercise Handyperson: for essentials only Nightingale: Support for older people after hospital discharge. Referrals from health professionals only	www.ageukrichmond.org.uk	020 8878 3073 info@ageukrichmond.org.uk	20.3.20
Alzheimer's Society	Dementia support	Advice & information for people living with dementia & their carers via telephone, email, post.	www.alzheimers.org.uk https://forum.alzheimers.org.uk	Mon-Fri: 0208 036 9570 7 days: Dementia Connect Support Line 0333 150 3456 richmondservices@alzheimers.org.uk	20.3.20
Ruils	Services for disabled adults, long term health & mental health (elderly on DP)	Telephone Befriending, food voucher/ emergency grants, prescription pick ups, Shopping service. Advice & support social care at home. Telephone Benefits and Housing support. Link workers telephone support to support vulnerable isolated patients (GP referral only)	ww.ruils.co.uk	020 8831 6083 volunteering@ruils.co.uk	25.03.20
Ruils	Services for families with children/young people SEND	Telephone advice, info, advocacy, support with forms, emergency food vouchers/grants/ supplies drop off	www.ruils.co.uk	020 8831 6083 info@ruils.co.uk	25.03.20
Richmond Borough Mind, Journey Recovery Hub	Support with mental health	Out of hours telephone support to prevent from imminent risk of mental health crisis	www.rbmind.org/our-services/recoveryhub/	recoveryhub@rbmind.org 020 3137 9755	26.03.20
Richmond Borough Mind, Peer Group Network	Support with mental health	Over the phone/online support to members of the group	www.rbmind.org/our-services/peer-group-network/	peer.network@rbmind.org 07715 312638	26.03.20